|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **System Name** | | | | | | “Place logo here “ | |
|  |  | | | | | |  | |
| **Benefits Contact** | | **Title** | | **Phone #** | | **Email Address** | | |
|  | |  | |  | |  | | |
| **Communications Contact** | | **Title** | | **Phone #** | | **Email Address** | | |
|  | |  | |  | |  | | |
| **Member Education Contact** | | **Title** | | **Phone #** | | **Email Address** | | |
|  | |  | |  | |  | | |
| **# Active Members** | **# Retired Members** | | **# Inactive Members** | | **Staff Size** | | | **Assets ($)** |
|  |  | |  | |  | | |  |

|  |
| --- |
| ***Section 1:*** Are you using any sort of artificial intelligence (AI) at your organization? If so, please explain. |
|  |

|  |
| --- |
| **Section 2: *Member Education*** – Please describe the types of education/communications programs offered by your system. Do you have targeted communications for various age groups? |
|  |
|  |
| **Section 3: *Legislation*** – Briefly describe recently passed or currently pending legislation relating to plan changes and implementing multiple tier benefits in your system. |
|  |
|  |
| **Section 4: *Technology*** – Please describe how you interact with your members, both active and retired. Do you have an online member self-service program and if so, what do members have access to? Do you provide web counseling? Are you using Facebook, Twitter, chats, webinars, etc.? |
|  |
|  |
| **Section5: *New Initiatives*** – Please describe any new projects/initiatives that your system is undertaking related to education, communications, and member benefits. Have you implemented any new ideas from previous NPEA conferences? |
|  |
|  |
| **Section 6:** Are there specific topics you are hoping to cover with your NPEA peers, or future topics you would like to see on the conference agenda? |
|  |